

Court Tower Resident Meeting

May 11, 2026

Staff Present: Katie Reichenberger (Property Manager), Josh Wendt (Maintenance), Emma Boushele (Maintenance), & Erin Reismann (Social Service Coordinator)

Tenants Present: 22 tenants

Erin's Information:

1. Walking with Housing Nurses:
 - a. Happen monthly now
 - b. Light stretching, walk and balance work
 - c. Tomorrow Tuesday May 12th 1:30pm – 2pm
2. Spray garages
 - a. Asked Joe to check contract – he forgot so he will check tonight
3. Pest Control
 - a. Next Tuesday afternoon
 - b. Apt 204-302
 - c. General inspection
4. Office Closed for Memorial Day on May 25th & Friday July 3rd for Independence Day
5. May American Stroke Month
 - a. Blood flow to part of the brain is blocked by a clot or blood vessel bursts so the brain starts to go without oxygen.
 - b. Risk factors for stroke – high blood pressure, diabetes, high cholesterol, smoking and obesity, previous strokes, family history or Mini-strokes (TIA)
 - c. FAST
 - i. Face drooping
 - ii. Arm Weakness
 - iii. Speech Difficulty
 - iv. Time to call 911
6. ADVOCAP Nutrition Program Advisory Council
 - a. Meets 4 times a year
 - b. Purpose to support and advise the operations of the nutrition program by making recommendations, speak on behalf of the nutrition participants
 - c. Transportation can be provided
 - d. Handout if interested
7. MAPP Program
 - a. Persons with disabilities
 - b. 1 service hour per month
 - c. Not volunteer – have to get something in return
 - d. Often already doing something
 - e. MAPP premium often
 - f. Ask Erin for more info
8. Financial Assistance with hospitals/healthcare systems

- a. DO NOT PAY LARGE MEDICAL BILLS
- b. All health systems have financial assistance
- c. Do not go to the hospital because you don't want to pay the bill
- d. Often they don't bill insurance correctly or all your insurance

Katie's Information

1. Key Fobs
 - a. New fobs for the front door instead of cards
 - b. Come to the office if you wish to exchange your card for a fob
2. Key Keeper
 - a. When staff are in the building, you need to come to them – not key keeper – if you are locked out of your unit
 - b. Please be respectful of her time
3. ADVOCAP lunches
 - a. The refrigerator is now being locked once LaDonna leaves so please either pick up meals before she leaves or come to the office so we can get your meal
 - b. Katie leaves at noon on Fridays so please make sure you pick it up before then or you will have to wait until Monday
 - c. Option to pick and choose when you eat by circling the day on the calendar which avoids food waste. Don't order if you don't want the food.
4. Grill
 - a. The permanent grill located on the property of Court Tower is being removed due to our insurance policy and the risk of fire.
5. Windows on the butt hut
 - a. Are being removed forever due to fair housing as Marian's does not have windows as well.
6. Scams
 - a. We have been informed that tenants are getting messages regarding rent and encouraging you to apply for high end apartments claiming your will get subsidized rent. These are scams!
 - b. If you get this, you can come to the office to double check before you apply
7. Bikes
 - a. Only 4 people reported having bikes in the building and there are many more bikes in the bike garage. If you have a bike, please report them to Katie as we need to know who is storing bikes on the bike rack or bike garage.
8. Inspections of garages
 - a. Plans to be done in June
9. Parking Lot
 - a. Day by Day participants should not be parking in our parking lot. Also talked about Waterfest starting soon and coming up with a solution to their participants parking in our lots.
10. Shopping Carts

- a. We are down 2 shopping carts as it was reported that they blew away so make sure you are returning them right away after use
11. No smoking on balconies or in garages
12. If you have a garage but chose not to park in it, we ask that you be respectful to those that do not have a garage and park in the back lot.
13. Katie will be out of the office from May 12th - 18th

Tenant Information

1. Jenny asked if we can coordinate a picnic at Court Tower this year. Discussed ideas on how to make it work.
2. Kris Z discussed her role as the activity facilitator in wanting to start a writing class and drawing class. Encouraged tenants to look at the postings on writing and drawing. Also encouraged tenants to check out the learning library on the 2nd floor or related books