

Waite Rug Resident Meeting Minutes

DATE & TIME: Wednesday January 21, 2026 at 10:30am

ATTENDANCE: 10 tenants along with Brittany James, Lori Duclon RN & Erin Reismann CSW

ERIN'S ANNOUNCEMENTS

- Homestead Tax Credit ~ Erin is working with the other SSCs in the agency to get the AARP tax people to coordinate a time for them to come to Waite Rug as well as our other buildings so they can help tenants complete their homestead tax credit. Discussed what Homestead Tax Credit is and who can file. Encouraged everyone to watch for signs on when they will come to Waite Rug.
- If anyone would like to get a newsletter delivered to their door or get each month by email, please talk to Erin.
- Fire Safety Presentation ~ will be held in the theater room on January 27th at 10:30am so all were encouraged to come
- Positive feedback was given about the holiday party. A suggestion was given to do a game with prizes next year.

LORI'S ANNOUNCEMENTS

- She refreshed everyone about the nurse open hour, role of her position and encouraged them to reach out to her when they need the nurse and not wait until their open hour

BRITTANY'S ANNOUNCEMENTS

- She encouraged anyone using the public washer and dryers to make sure they are cleaning up after themselves – wipe out the lint traps and clean out the washer. She also encouraged everyone to leave the door and the detergent draw open after you are done using the washer.
- Rent certificates are to Brittany and she is in the process of signing them all and they will be available for pick up by the end of the day
- Brittany is expecting a baby here within the next couple months but she is not sure how much time she has left before she will deliver or be off. Lora Southworth will be covering for her when she is on maternity leave. She plans on being off for 12 weeks.
- She is working on assigning spots in the parking lot which she is hoping to have completed before she leaves for maternity leave. She has sent out forms to everyone to get all the car information updated so she knows who has cars and who does not. The parking lot will only be for tenant parking and visitors and caregivers will need to park on the street.

RESIDENT CONCERNS

- Gail brought up that the plow covered the cigarette butt can on the west side of the building when he plowed this last time so it is completely barried and might even be ruined.
- Tenants are frustrated that there is no cameras in the parking lots as there has been problems with vandals in the past. Brittany looked up the 5 year plan and stated that it is down for additional cameras for 2029.
- The west side exit door is not furnished with a disabled button and it closes fast so people get “stuck” in he door. Britttany texted the head of maintenance to find that they are getting quotes for a disabled button on the inside door between the stairwell and the hallway where the tenant apartment are, not the outside door.
- Cheryl M brought up that the eve/gutter that was installed was not installed all the way over to the building so it is leaking and creating ice on the sidewalk.
- The fire doors slam loudly which can be disruptive to tenants. Discussed that they have to be able to latch by themselves so this is the reason they can not be adjusted to close more quietly.
- A resident brought up that there is a TV in the theater room but there is no cable or anyway to watch the TV at this time. Erin let them know she would reach out to the main office to see if this could be remedied.
- It was brought up that the lights are often left on in the theater room and other tenants are turning them off if they notice it. Brittany encouraged those that use the room to make sure to turn the lights off behind yourself.